

A Luminous Christmas at Shoppes at Four Seasons Place Kuala Lumpur

Terms & Conditions

1. General

- 1.1. "A Luminous Christmas" campaign ("Campaign") is organised by Shoppes at Four Seasons Place Kuala Lumpur ("Organiser").
- 1.2. The Campaign period is from 1 December 2025 to 31 December 2025, or until all gifts/prizes have been fully redeemed, whichever is earlier.
- 1.3. By participating in this Campaign, shoppers are deemed to have read, understood and agreed to be bound by these Terms & Conditions and any amendments thereto.

2. Microsite Sign-Up & Referral Reward

- 2.1. Customers must sign up via the official Campaign microsite and present the confirmation at the Shoppes at Four Seasons Place Concierge counter at Ground Floor to redeem a gift/voucher.
- 2.2. Each eligible sign-up is entitled to redeem one (1) gift/voucher only, on a first-come, first-served basis and while stocks last.
- 2.3. To qualify for the referral reward, the referrer must:
 - a) Be a registered participant of the Campaign;
 - b) Refer a friend who successfully signs up via the microsite; and
 - c) Ensure the referred friend redeems a gift/voucher at the concierge counter.
- 2.4. Upon successful referral and redemption by the friend, the referrer may redeem one (1) additional gift from the concierge, subject to availability, on a first-come, first-served basis and while stocks last.
- 2.5. All gifts/vouchers are non-transferable, non-exchangeable and not redeemable for cash or other items.

3. Gift With Purchase (GWP)

- 3.1. The GWP promotion is valid for purchases made at participating outlets at Shoppes at Four Seasons Place Kuala Lumpur only, within the Campaign period.
- 3.2. Customers who spend, in a maximum of two (2) combined same-day receipts:
 - a) RM1,000 and above are entitled to redeem one (1) Poinsettia at the concierge counter;
 - b) RM1,500 and above are entitled to redeem one (1) Christmas hamper at the concierge counter.

3.3. Only original same-day receipts and corresponding payment slips will be accepted for verification. Photocopies, handwritten receipts, duplicate or re-printed receipts without proper authorisation will not be accepted.

3.4. Each customer is limited to one (1) GWP redemption per tier per day, on a first-come, first-served basis and while stocks last.

3.5. During weekends within the Campaign period, customers who spend RM1,000 and above (in accordance with Clause 3.2(a)) will be entitled to one (1) Spin & Win chance at the Ground Floor activity area, subject to availability and operating hours as determined by the Organiser.

3.6. All prizes and gifts, including Spin & Win prizes, are on a first-come, first-served basis and while stocks last, are given on an “as is” basis, and are strictly non-exchangeable, non-transferable and not redeemable for cash.

4. Snap & Share Contest

4.1. The Snap & Share Contest is open to all shoppers at Shoppes at Four Seasons Place Kuala Lumpur during the Campaign period.

4.2. To participate, shoppers must:

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- a) Follow and Like **@ShoppesFSKL** on Instagram, Facebook & TikTok
- b) Snap a photo with our **Christmas Decorations** or at our **Photo Booth**
- c) Post it on your **Instagram and/or Facebook**
- d) Ensure your **account/post is set to Public**
- e) Tag **@ShoppesFSKL** and **two (2) friends**
- f) Include the hashtag **#ChristmasatFourSeasonsPlace**. Each eligible post constitutes one (1) entry. Participants may submit multiple entries, but each participant is only eligible to win one (1) prize.

4.4. The prize winner(s) will stand a chance to win a Lifestyle by Four Seasons Platinum Membership value subject to the separate terms and conditions applicable to the membership.

4.5. Winner(s) will be selected at the sole and absolute discretion of the Organiser based on creativity, relevance to the theme and/or such other criteria as may be determined by the Organiser.

4.6. Winner(s) will be notified via direct message, email and/or any other communication channel as determined by the Organiser. If a winner fails to respond or cannot be contacted within three (3) days from the date of notification, the Organiser reserves the right to forfeit the prize and select an alternative winner.

5. Personal Data Protection

5.1. By participating in the Campaign, shoppers consent to the collection, use, processing and disclosure of their personal data by the Organiser for the purposes of:

- a) Campaign administration, including verification, redemptions and winner selection;
- b) Contacting participants regarding the Campaign and related communications; and
- c) Marketing and promotional activities of Shoppes at Four Seasons Place Kuala Lumpur, where separate consent has been provided (if applicable).

5.2. The Organiser will handle all personal data in accordance with the Personal Data Protection Act 2010 (PDPA) and its Privacy Notice, which may be updated from time to time.

5.3. Participants may request access to, or correction of, their personal data, or withdraw their consent for the use of their personal data for marketing purposes by contacting the Organiser via [insert contact/email], subject always to legal and contractual restrictions.

6. Other Terms

6.1. All gifts, vouchers and prizes are subject to availability and are on a first-come, first-served basis and while stocks last. The Organiser reserves the right to substitute any gift/prize with another item of similar value without prior notice.

6.2. The Organiser reserves the right to verify all receipts, entries and identities, and to reject or disqualify any participant found to have tampered with or abused any aspect of the Campaign, or to have provided false or misleading information.

6.3. To the fullest extent permitted by law, the Organiser shall not be liable for any loss, damage, injury, expense or claim suffered by any person in connection with the Campaign, including but not limited to the redemption, use or enjoyment of any gifts, vouchers or prizes.

6.4. The Organiser reserves the right to amend, suspend or terminate the Campaign and/or these Terms & Conditions at any time without prior notice, and without any liability to any party.

6.5. In the event of any dispute, the decision of the Organiser shall be final, conclusive and binding and no further correspondence will be entertained.